

MANAGEMENT STANDARD WORK: PROCEDURAL JUSTICE



Policy Procedures Precedent

Objective: Consistency of application within a supervisory area and across all supervisors on all shifts.

Assignment: As a management team, choose which of the following are most relevant to your plant, discuss and agree on how you define each one; apply to all personnel.

- Safety: safety practices provided for the job are followed
- **Quality**: acceptable work to the specification is performed; no more discrepancies than normal are produced.
- **Proficiency**: has the level of knowledge and experience necessary to do the job in a competent manner (no need for "cheat-sheets" or help, can do the job from start to finish, has a clear idea of what must happen) without unnecessary delays.
- Use and daily P.M. of tools and equipment: correctly uses the tools required for the job and performs daily preventive maintenance as specified.
- Attendance
- 5-S...the concept of orderliness
- Cost consciousness
- Adaptability
- Dependability
- Use of work time
- Teamwork
- Cooperation
- Job Knowledge
- Team ethics
- Approachability
- Customer care

